

# **Smart Managed Switch Web**

**User Manual** 

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## **Preface**

## **Applicable Models**

This manual is applicable to smart managed switches.

#### **About Defaults**

• Default administrator account: admin

• Super IP address: 10.180.190.200



- The default user name admin needs to be activated for first-time login.
- The default IP address of the switch is dynamically assigned. If a DHCP-assigned IP address fails to be obtained, the default IP address of the switch is 192.168.1.64.
- The super IP address cannot be modified. If the switch is directly connected to a PC, the super IP address can be used to access the switch for device management.

## **Symbol Conventions**

The symbols that may be found in this document are defined as follows.

Symbol	Description			
<u> </u>	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.			
<b>Caution</b>	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.			
Note	Provides additional information to emphasize or supplement important points of the main text.			

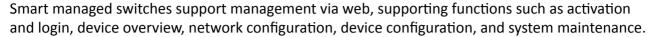
# **Contents**

Chapter 1 Introduction	1
Chapter 2 Activation and Login	2
Chapter 3 Device Information	6
3.1 Device Overview	6
3.2 Port Status	8
3.3 Network Status	. 10
Chapter 4 Device Configuration	. 13
4.1 Port Configuration	13
4.1.1 Configure Port Attributes	. 13
4.1.2 Configure Link Aggregation	. 14
4.1.3 Configure Port Isolation	. 15
4.1.4 Configure Port Mirroring	16
4.1.5 Configure Port Rate Limiting	. 17
4.1.6 Configure Port Storm Control	. 18
4.1.7 Configure Long-Range Mode	. 20
4.1.8 Configure High-Priority Port	21
4.2 VLAN Configuration	21
4.2.1 Add VLAN	. 21
4.2.2 Configure Port VLAN	. 22
4.3 PoE Configuration	. 23
4.4 QoS Configuration	. 25
4.5 SNMP Configuration	26
4.5.1 Configure Basic SNMP Parameters	26
4.5.2 Configure SNMP Community	. 27
4.5.3 Configure SNMP Trap Target Host	. 28
4.6 LLDP Configuration	. 30

# Smart Managed Switch Web User Manual

	4.7 Security Configuration	31
	4.7.1 DHCP Snooping Configuration	31
	4.7.2 ACL Configuration	32
	4.7.3 ARP Gateway Protection Configuration	39
	4.7.4 IPSG Configuration	40
	4.8 Loop Prevention Configuration	. 42
	4.8.1 STP Configuration	. 42
	4.8.2 ERPS Configuration	43
Ch	apter 5 System Management	. 46
	5.1 Time Synchronization	. 46
	5.2 System Maintenance	. 47
	5.3 Network Configuration	49
	5.4 Network Diagnosis	. 53
	5.5 Log Management	. 53
	5.6 Password Modification	54

# **Chapter 1 Introduction**



Note

The functions supported vary with device models. If there are differences between the figures shown in this manual and the actual interfaces of your device, the latter prevails.

## **Chapter 2 Activation and Login**

If you use the switch for the first time, you need to activate it and configure the password.

#### **Before You Start**

Ensure that your computer and switch are on the same network segment.

#### **Steps**

Note

All figures in this manual are for illustration purpose only.

1. Enter the default IP address of the switch in the address bar of a web browser, and press Enter.

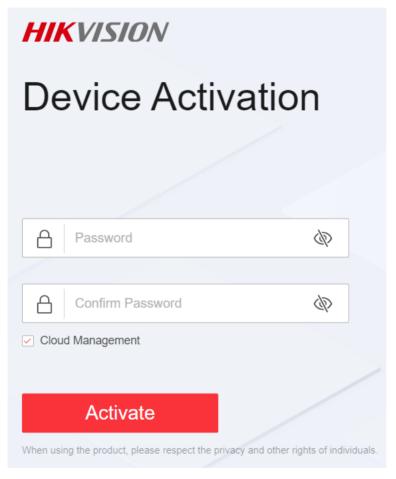


Figure 2-1 Activate Device

### Smart Managed Switch Web User Manual

## Note

- You can obtain the default IP address of the switch using the SADP tool.
- You are recommended to use the following web browsers: Microsoft Edge 89 or later, Google Chrome 89 or later, and Firefox 78 or later.
- 2. Set a password and confirm the password.

# $\square_{\mathbf{i}}$ Note

- The password should contain 8 to 16 characters, including at least two types of the following categories: uppercase letters, lowercase letters, digits, and special characters.
- The password cannot contain user name, '123', or 'admin' (case-insensitive), 4 or more consecutively increasing or decreasing digits (such as '1234' and '4321'), or 4 or more identical characters (such as '1111' and 'aaaa').
- The password cannot contain only 'hik', 'hkws', or 'hikvision' (case insensitive).
- The password cannot be a common risky password.

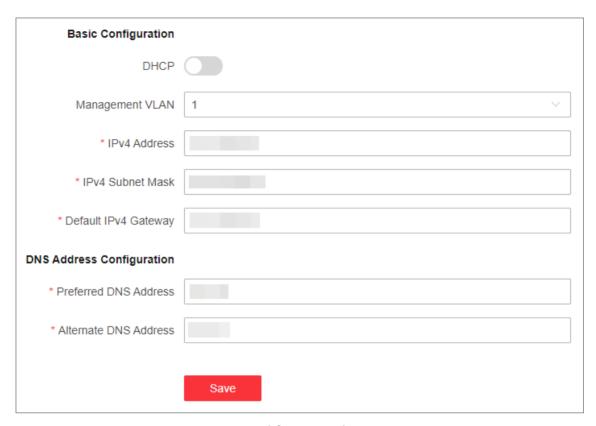
#### 3. Optional: Check Cloud Management.

The Hik-Connect service is enabled.

4. Click Activate.

The network configuration page is displayed.

- **5. Optional:** Modify the network configurations.
  - 1) Go to System Management → Network Configuration → Network Configuration .



**Figure 2-2 Modify Network Parameters** 

2) Modify the IPv4 address, IPv4 subnet mask, default IPv4 gateway, preferred DNS address, and alternate DNS address as required, or enable **DHCP** for automatic IP address assignment.



You are recommended to modify the network configurations to better manage your switch.

3) Log in to the switch web again with the new IP address after modification.

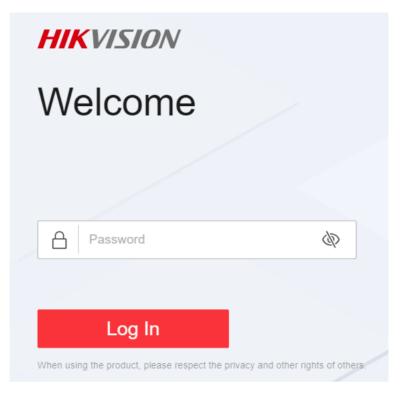


Figure 2-3 Log In

## **Chapter 3 Device Information**

After logging in to the switch web, you can obtain detailed information about the switch, including the device overview information, port status information, and network status information.

#### 3.1 Device Overview

You can view or edit the device overview information on the **Overview** page.

#### **Basic Device Information**

You can view the device model, software version, serial number, IP and MAC addresses, as well as hardware information of the switch in the lower right corner of the **Overview** page. For some device models, you can also view CPU usage and memory usage.



Figure 3-1 View Basic Device Information

#### **Device Name**

You can view the current device name or click  $\mathbb{Z}$  next to it to customize the device name on the **Overview** page. The default device name is the device model.



Figure 3-2 Edit Device Name

#### **System Uptime**

You can also view the device's system uptime in the upper right corner of the **Overview** page.

System Uptime: 0 Week(s) 1 Day(s) 21 h 37 min 55 sec

Figure 3-3 View System Uptime

#### **VLANs Added**

You can quickly view the number of VLANs that have been added, or click to go to the **VLAN**Management page for VLAN configuration.



Figure 3-4 View Number of VLANs Added



You can also view the maximum number of VLANs allowed by the device, for example, 4094 in the figure above. The maximum number of VLANs allowed by a device varies with device models.

#### **Cloud Platform Connection Status**

The Cloud Platform module shows whether the device is connected to Hik-Connect.

• If the cloud platform is connected, scan the QR code to add the device to Hik-Partner Pro app for remote management.

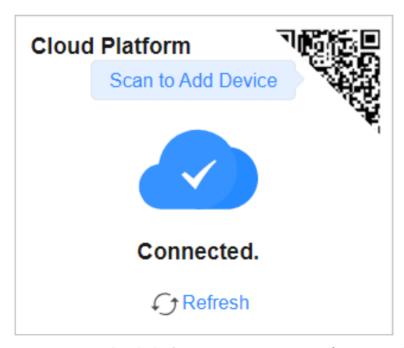


Figure 3-5 View Cloud Platform Connection Status (Connected)

• If the cloud platform is disconnected, click **Refresh** to reconnect, or click **Diagnose** to find out the cause of the connection failure and go to the cloud platform configuration page as prompted for cloud platform configuration.

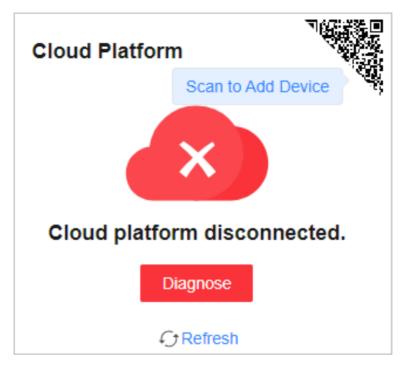


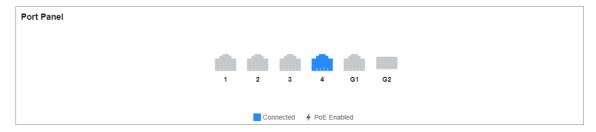
Figure 3-6 View Cloud Platform Connection Status (Disconnected)

#### 3.2 Port Status

The **Overview** page provides a visual representation of the physical ports and shows the connection or power supply status of each port, making it easier for users to manage switch ports.

#### **Port Panel**

The **Port Panel** module displays the connection and power supply status of each port. When you hover the mouse over a port, the port name, connection status, rate/duplex, flow control status, and packet receiving/sending rate are displayed. If the port is a PoE port, you can view the PoE power of the port.



**Figure 3-7 View Port Panel** 

#### **Port Details**

The **Port Details** module lists the status parameters of each port. You can also configure the port status, rate/duplex, and flow control of each port, and view the port name, connection status, and actual rate/duplex of each port.



Figure 3-8 View Port Details

#### **Connection Status**

The connection status of a port: **Connected** or **Disconnected**.

#### Port Up

Enable a port (port up) or disable a port (port down). By default, a port is in the up state.

#### **Actual Rate/Duplex**

The actual rate and duplex mode of a port.

#### **Configured Rate/Duplex**

Configure the rate and duplex mode of a port. The default value is **Auto/Auto**. You can select different combinations of rates and duplex modes as required.

#### **Flow Control**

Enable or disable flow control of a port. By default, flow control is enabled. Enabling flow control can effectively reduce the impact of large amounts of data on the network and maintain the stability of the network.

#### **PoE Power**

You can view the whole device PoE power and peak PoE power in last seven days of the switch. Click in the upper right corner of the module to go to the **PoE Management** page for PoE function configuration.



Figure 3-9 View PoE Power

i

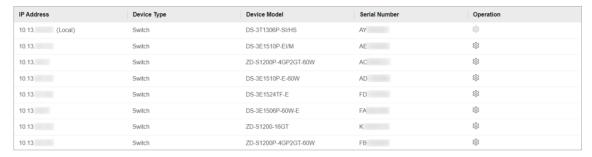
PoE power display is only available for switches supporting PoE.

#### 3.3 Network Status

**Network Monitoring** allows you to view the same-LAN network device information, MAC addresses learned by ports, port statistics, and cable status.

#### **Find Network Devices**

Network Device Discovery is a function that automatically detects transmission devices in the same LAN with the switch and displays information about these devices. Go to Network Monitoring → Network Device Discovery , and you can view the device IP address, type, model, and serial No. of the network device(s) found. You can also select a device and click ⊚ in the Operation column to go to the web configuration page of the device.



**Figure 3-10 Find Network Devices** 

### **Query Port MAC Address**

You can query the MAC address(es) learned by each port. Go to **Network Monitoring** → **MAC Address**, select the desired port from the **Port** drop-down list, and click **Search**. The MAC address(es) learned by the port and type(s) of the MAC address(es) are displayed in the list below.



Figure 3-11 Query Port MAC Addresses

#### **View Port Statistics**

You can monitor and collect statistics on the transmitted data of device ports. Go to **Network**Monitoring → Port Statistics , and you can view the current connection status of each port and the data transmitted by each port in the statistics list.

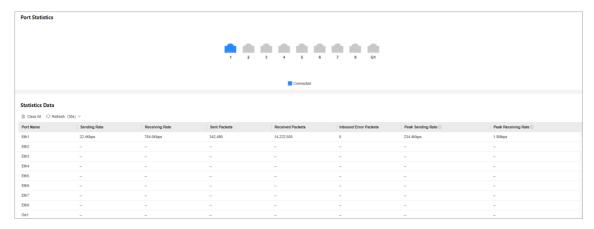


Figure 3-12 View Port Statistics

You can also perform the following operations:

- Clear port statistics: You can click Clear All to clear all the port statistics.
- Manually refresh port statistics: You can click [3] to manually refresh the port statistics.
- Auto refresh port statistics: You can set the interval for automatically refreshing port statistics: 30 seconds or 60 seconds.

### **Detect Cable Status**

**Cable Detection** is a function that detects the statuses of Ethernet port cables, for example, to check whether there is a short circuit or an open circuit in the receiving or sending direction of a cable, and if any, to locate the faulty cable. Go to **Network Monitoring** → **Cable Detection**, select the desired port on the left port panel, and click **Detect** to view the detection result.



Figure 3-13 Detect Cable Status

#### **Diagnose Optical Module**

Digital Diagnostic Monitoring (DDM) is a function used to monitor real-time parameters of an optical module, such as operating temperature, operating voltage, operating current, and Rx and Tx optical power. In addition, the DDM diagnosis result shows an optical module's converter type, interface type, central Tx wavelength, maximum transmission distance, and brand.

1. Go to Network Monitoring → DDM.

**Figure 3-14 Configure Optical Module Diagnosis** 

- 2. Select an optical port with an optical module plugged into on the port panel.
- 3. Click Diagnose.

**i** Note

After diagnosis is complete, you can view the DDM diagnosis result in the **Diagnosis Information** area.

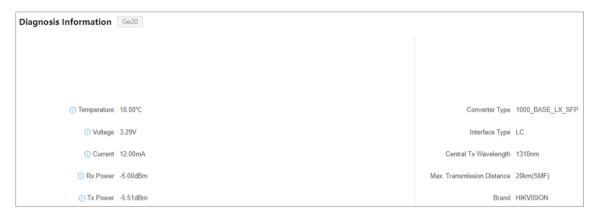


Figure 3-15 View DDM Diagnosis Result

4. Click ① next to **Temperature**, **Voltage**, **Current**, **Rx Power**, or **Tx Power** to check whether the values of these parameters are within the normal range.

## **Chapter 4 Device Configuration**

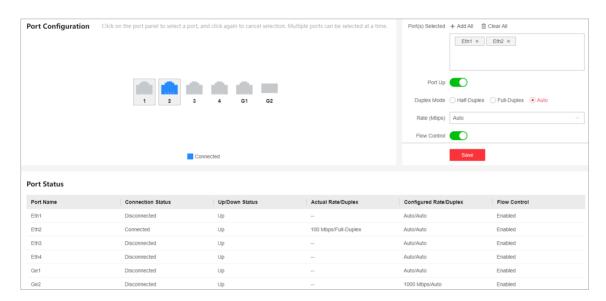
## 4.1 Port Configuration

### 4.1.1 Configure Port Attributes

The basic attributes can influence the working status of a port.

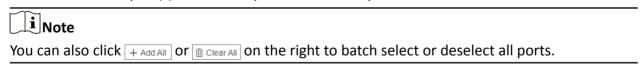
#### Steps

1. Go to L2 Configuration → Port Attributes .



**Figure 4-1 Configure Port Attributes** 

**2.** Select the desired port(s) and set the parameters as required.



#### Port Up

Enable or disable the selected port(s). If a port is enabled, it is in the up state; if a port is disabled, it is in the down state. No data will be transmitted on a "down" port.

#### **Duplex Mode**

The duplex mode of a port. The configurable duplex modes of ports include **Half-Duplex**, **Full-Duplex**, and **Auto**, which may vary with device models.

#### Rate (Mbps)

The data transmission speed of a port of a port. The configurable rates of ports include **10M**, **100M**, **1000M**, and **Auto**, which may vary with device models.

#### **Flow Control**

Enable or disable flow control of a port. Enabling flow control can prevent data loss in data transmission.

- 3. Click Save.
- **4. Optional:** View the port attributes in the port status list.

### 4.1.2 Configure Link Aggregation

Link aggregation is used to combine multiple physical links together to make a logical high-bandwidth data path, which provides a stronger and faster network connection.

#### **Steps**

- 1. Go to L2 Configuration → Link Aggregation .
- 2. Click +Add .



Figure 4-2 Configure Link Aggregation

3. Select at least two desired ports.



- Only the selectable ports can be added to an aggregation group.
- 2 to 4 ports are allowed for each link aggregation group.
- Some ports can only be added to a specific aggregation group. Please refer to the actual situation.
- The rate, duplex mode, flow control, long-range mode, and VLAN configurations of ports in one aggregation group should be the same.

#### 4. Set Aggregation Group Number.



The number of aggregation groups allowed varies.

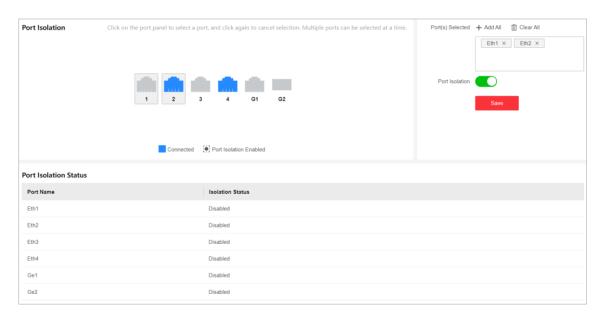
- 5. Click Save.
- 6. Optional: Edit the aggregation group.
  - 1) Click an existing aggregation group, for example, "Aggregation Group 1".
  - 2) Select the desired port(s) on the left port panel to add to the group, or deselect the desired port(s) on the right to delete from the group.
  - 3) Click Edit to save the modification.
- **7. Optional:** Delete the aggregation group.
  - 1) Click an existing aggregation group, for example, "Aggregation Group 1".
  - 2) Click Delete on the right.
- **8. Optional:** View the member ports of each aggregation group in the list below.

### 4.1.3 Configure Port Isolation

Port isolation is a feature to add multiple ports to an isolation group so that ports in the same isolation group cannot communicate with each other. For example, by using port isolation function, you can achieve the goal of preventing PCs under different ports communicating with each other without configuring VLANs.

#### **Steps**

1. Go to Security → Port Isolation .



**Figure 4-3 Configure Port Isolation** 

2. Select the desired port(s) on the port panel.



You can also click + Add All or declar All on the right to batch select or deselect all ports.

- 3. Enable or disable Port Isolation as required.
- 4. Click Save.

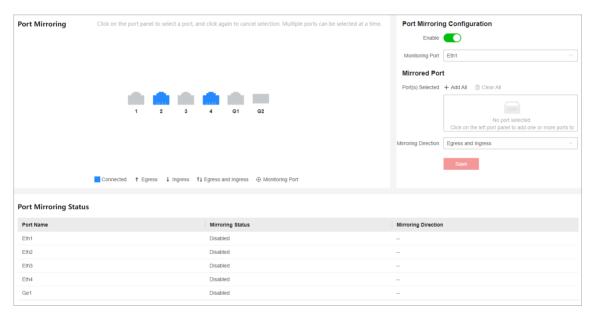
5. Optional: View the port isolation status of each port in the Port Isolation Status list.

### 4.1.4 Configure Port Mirroring

Port mirroring is a feature in network switches that allows administrators to monitor traffic on one port (mirrored port) and replicate this data to another port (mirroring port) for analysis. This replication occurs in real-time, allowing an administrator to view a "mirror" or exact duplicate of the traffic moving on the mirrored port.

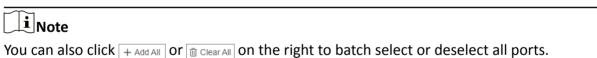
#### **Steps**

1. Go to L2 Configuration → Port Mirroring .



**Figure 4-4 Configure Port Mirroring** 

**2.** Select the desired port(s) on the port panel as the mirrored port(s), and set the parameters as required.



#### **Enable**

Enable or disable port mirroring of the selected port(s).

#### **Monitoring Port**

Only one port can be set as the monitoring port (mirroring port).

#### **Mirroring Direction**

**Ingress** 

The data received by the source port will be under monitoring.

#### **Egress**

The data sent by the source port will be under monitoring.

#### **Egress and Ingress**

Both the data received by and the data sent from the source port will be under monitoring.

3. Click Save.



The latest configuration will overwrite the previous configuration.

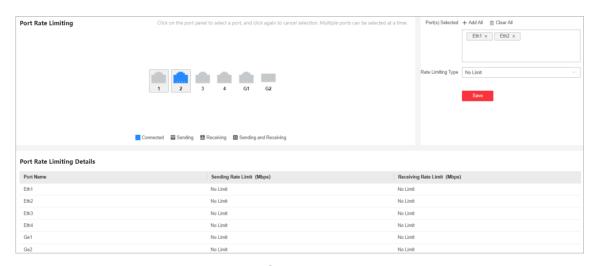
4. Optional: View the mirroring status of each port in the Port Mirroring Status list.

### 4.1.5 Configure Port Rate Limiting

Port rate limiting refers to limitation of a port's sending and receiving rates. This function is only applicable to Gigabit switches.

#### **Steps**

1. Go to Service Quality → Port Rate Limiting.



**Figure 4-5 Configure Port Rate Limiting** 

2. Select the desired port(s) on the port panel, and set the parameters as required.



You can also click + Add All or clear All on the right to batch select or deselect all ports.

#### **Rate Limiting Type**

- Sending: Only the sending rate of the selected port(s) is limited.
- **Receiving**: Only the receiving rate of the selected port(s) is limited.

- **Sending/Receiving**: Both the sending and receiving rates of the selected port(s) are limited.
- No Limit: Neither the sending rate nor the receiving rate of the selected port(s) is limited.

#### Sending Rate Limit(Mbps)

Set the upper limit of sending rate when **Rate Limiting Type** is **Sending** or **Sending/Receiving**. The value ranges from 1 to 1000(Mbps).

#### Receiving Rate Limit(Mbps)

Set the upper limit of receiving rate when **Rate Limiting Type** is **Receiving** or **Sending/Receiving**. The value ranges from 1 to 1000(Mbps).

- 3. Click Save.
- 4. Optional: View the rate limiting details of each port in the Port Rate Limiting Details list.

### 4.1.6 Configure Port Storm Control

Storm control allows you to limit the amount of broadcast, multicast, or unknown unicast traffic that can be received on a port. When such traffic exceeds a specified threshold, the excess broadcast, multicast, or unknown unicast packets will be discarded to prevent network storms. This function is only applicable to Gigabit switches.

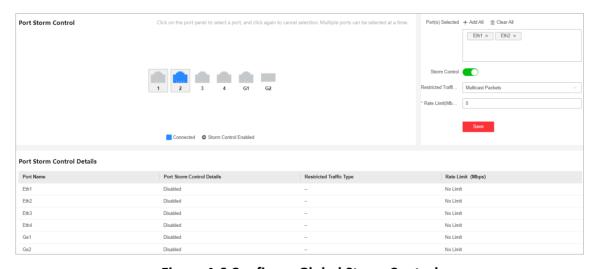
#### **Steps**

1. Go to Service Quality → Port Storm Control.



Some devices support both global and port-based storm control configuration, while others support only global storm control configuration. The actual device conditions prevail.

- 2. Set storm control parameters as required.
  - Global Storm Control:



**Figure 4-6 Configure Global Storm Control** 

a. Select the desired port(s) on the port panel.

**i**Note

You can also click + Add All or Glear All on the right to batch select or deselect all ports.

- b. Enable storm control of the selected port(s).
- c. Set Restricted Traffic Type and Rate Limit(Mbps).

#### **Restricted Traffic Type**

#### **Broadcast Packets**

The data packets are sent to all the devices on the same network.

#### **Multicast Packets**

The data packets are sent to the specified devices.

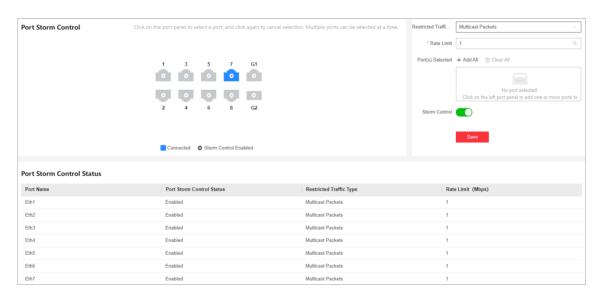
#### **Unknown Unicast Packets**

The data packets are sent to the specified device.

### Rate Limit(Mbps)

Set the rate limit of the selected port(s), which ranges from 1 Mbps to 1000 Mbps.

· Port-Based Storm Control:



**Figure 4-7 Configure Port-Based Storm Control** 

a. Set Restricted Traffic Type and Rate Limit.

#### **Restricted Traffic Type**

#### **Broadcast Packets**

The data packets are sent to all the devices on the same network.

#### **Multicast Packets**

The data packets are sent to the specified devices.

#### **Unknown Unicast Packets**

The data packets are sent to the specified device.

#### **Rate Limit**

Set the rate limit percentage of the selected port(s), which ranges from 1% to 100%.

b. Select the desired port(s) on the port panel.

**i**Note

You can also click + Add All or declar All on the right to batch select or deselect all ports.

- c. Enable storm control of the selected port(s).
- 3. Click Save.
- 4. Optional: View the storm control status of each port in the Port Storm Control Status list.

### 4.1.7 Configure Long-Range Mode

The transmission distance of a port with long-range mode enabled can reach 300 meters at a rate of 10 Mbps.

#### **Steps**

1. Go to L2 Configuration → Long-Range Mode .

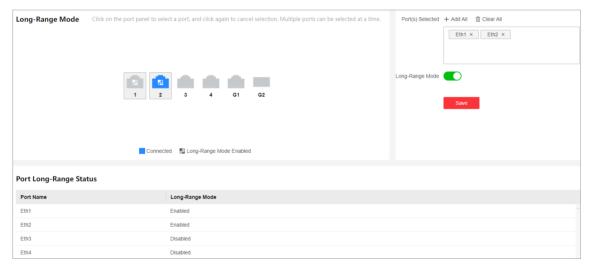


Figure 4-8 Configure Long-Range Mode

2. Select the desired port(s) on the port panel.

i Note

You can also click + Add All or Gear All on the right to batch select or deselect all ports.

- 3. Enable or disable Long-Range Mode as required.
- 4. Click Save.
- 5. Optional: View the long-range status of each port in the Port Long-Range Status list.

### 4.1.8 Configure High-Priority Port

High-priority ports are identified by a red area on the device front panel. In the case of uplink congestion, the data of ports in this area is preferentially transmitted.

#### **Steps**

1. Go to Service Quality → High-Priority.



High-priority port configuration is only supported when the switch has high-priority ports.



**Figure 4-9 Configure High-Priority Port** 

2. In High-Priority Port Mode, toggle on Enable to batch enable high-priority ports.



The number of high-priority ports varies with different device models. Please refer to the actual situation.

All high-priority ports of the switch are enabled, with a higher data transmission priority than common ports.

## 4.2 VLAN Configuration

Virtual Local Area Networks (VLANs) separate an existing physical network into multiple logical networks. Thus, each VLAN creates its own broadcast domain. With VLANs configured on a switch, users in the same VLAN can communicate with each other, while users in different VLANs are isolated. In this way, different broadcast domains are isolated, enhancing network security.

#### 4.2.1 Add VLAN

#### Steps

- 1. Click **VLAN Management** in the left navigation pane.
- 2. In Global VLAN Configuration, click Edit.
- 3. Click Add.



Figure 4-10 Add VLAN(s)

- 4. Select an adding mode.
  - Single: Only one VLAN is added at a time.
  - Batch: Multiple VLANs are added in a batch.



The maximum number of VLANs that can be added in a batch varies with device models. Please refer to the actual situation.

#### 5. Set VLAN ID.

- Single: Enter a VLAN ID.
- Batch: Enter the start VLAN ID and end VLAN ID.



- The VLAN ID should be an integer between 1 and the maximum number of VLANs allowed by the device. For example, if the maximum number of VLANs allowed is 4094, the VLAN ID should be integer between 1 and 4094.
- The end VLAN ID should be greater than the start VLAN ID.
- The number of VLANs to be batch added should be no more than the maximum number of VLANs that can be added in a batch. For example, in the case that the maximum number of VLANs that can be added in a batch is 128, if you set the start VLAN ID to 1, the end ID cannot be greater than 128.

#### 6. Click Save.

7. Optional: Select the desired VLAN(s) and click **Delete** to delete one or more VLANs.



The default VLAN 1 cannot be deleted.

#### 4.2.2 Configure Port VLAN

#### **Steps**

1. Select the desired port(s) on the port panel.



- You can also click + Add All or @ Clear All on the right to batch select or deselect all ports.
- VLAN configuration is not allowed for ports in an aggregation group.
- 2. Configure the port VLAN type.



**Figure 4-11 Configure Port VLAN** 

- ACCESS: An ACCESS port can have only one VLAN configured on the interface, and it can carry traffic for only one VLAN, usually the default VLAN (VLAN 1). Select Type as ACCESS, and set PVID.
- TRUNK: A TRUNK port can have two or more VLANs configured on the interface, and it can carry traffic for several VLANs simultaneously. Select Type as TRUNK, set PVID, and enter Accessible VLANs.
- 3. Click Save.
- 4. Optional: View the VLAN configuration information of each port in the port VLAN details list.

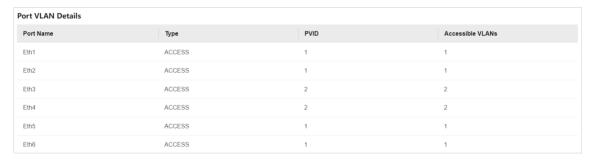


Figure 4-12 Port VLAN Details

## 4.3 PoE Configuration



Only PoE switches support PoE configuration.

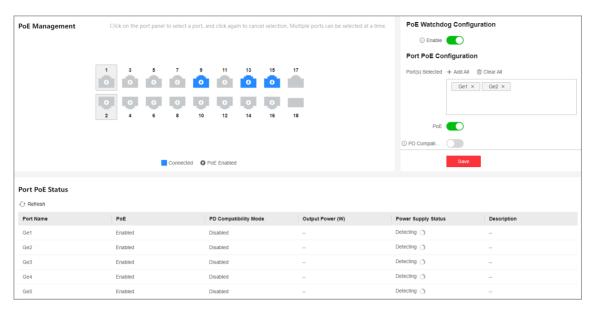


Figure 4-13 Configure PoE

### **PoE Watchdog Configuration**

Click **PoE Management** in the left navigation pane, and enable PoE watchdog to auto-detect and restart IP cameras that do not respond.

### **Port PoE Configuration**

Enable PoE to provide power supply for powered devices (PDs).

- 1. Click PoE Management in the left navigation pane.
- 2. Select the desired port(s) on the port panel.



You can click + Add All or To Clear All to batch select or deselect all ports.

- 3. Enable **PoE** to supply power to the PD(s) connected to the port(s)
- 4. Enable PD Compatibility Mode as required.



Enabling this mode can improve compatibility for unsupported IPC(s) and AP(s), but may decrease PD detection sensitivity of PoE ports. You can enable this mode if some PD(s) fail to be powered by the switch so that PD(s) not compliant with normal PoE standards can also be detected by PoE port(s).

5. Click Save.

#### **PoE Status**

View the PoE enabling status, PD compatibility mode enabling status, output power, power supply status, etc. of PoE ports(s) in the **Port PoE Status** list.

## 4.4 QoS Configuration

Quality of Service (QoS) is a technology used to solve issues such as network congestion, delay, jitter, and packet loss. In the case of limited bandwidth resources, QoS allocates appropriate bandwidth for various services and preferentially forwards applications such as voice, video, and important data to ensure the operation of end-to-end services.

#### Steps

- 1. Go to Service Quality → QoS.
- 2. In QoS Configuration, toggle on Enable to globally enable QoS.
- 3. Set Scheduling Mode to WRR or SP.

#### WRR

Weighted Round Robin mode: Send messages based on respective weights for low-priority and high-priority ports. In WRR mode, you need to set **Weight for Low-Priority Ports** and **Weight for High-Priority Ports**. Ensure that the weight for high-priority ports is larger than that for low-priority ports.

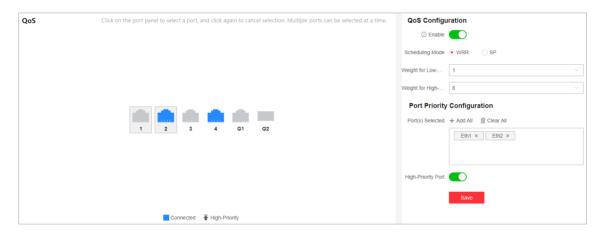


Figure 4-14 Select WRR Mode

#### SP

Strict Priority mode: Send messages based on actual port priority configuration.



Figure 4-15 Select SP Mode

**4.** Select the desired port(s) on the port panel.



You can also click + Add All or declar All on the right to batch select or deselect all ports.

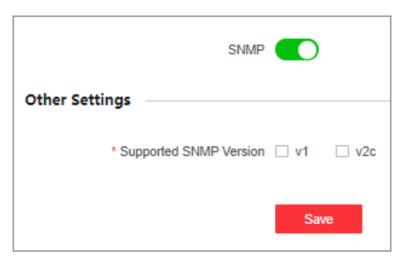
- **5.** Enable **High-Priority Port** to set the selected port(s) as high-priority port(s).
- 6. Click Save.

## 4.5 SNMP Configuration

Simple Network Management Protocol (SNMP) is an application-layer communication protocol used to monitor network performance. SNMP network is composed of the Network Management System (NMS) and Agent. NMS is the SNMP manager, and Agent sends Traps to NMS. SNMP configuration includes basic configuration, community configuration, and trap target host configuration.

## **4.5.1 Configure Basic SNMP Parameters**

Go to **L2 Configuration** → **SNMP** → **Basic Settings** . Enable SNMP as required, set **Supported SNMP Version**, and click **Save** to complete basic configuration.

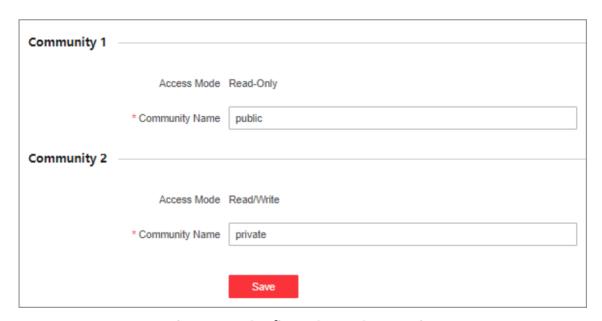


**Figure 4-16 Configure Basic SNMP Parameters** 

## 4.5.2 Configure SNMP Community

#### **Steps**

1. Go to L2 Configuration → SNMP → Community Settings .



**Figure 4-17 Configure SNMP Community** 

Set Community Name for community 1 (read-only access) and community 2 (read/write access).Community Name

Used for authentication, similar to password. **Community Name** can be user-defined.

#### **Access Mode**

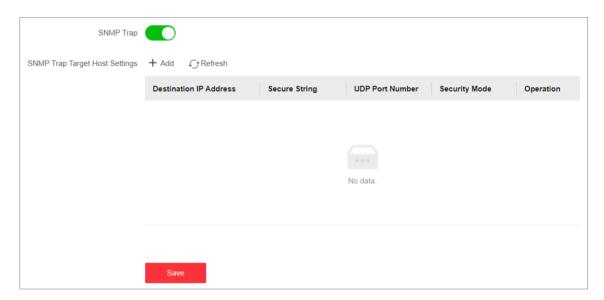
Access Mode is unconfigurable.

- **Ready-Only**: The community has a read-only permission to access the NMS. The default community name is **public**.
- **Read/Write**: The community has a read/write permission to access the NMS. The default community name is **private**.
- 3. Click Save.

## 4.5.3 Configure SNMP Trap Target Host

#### **Steps**

1. Go to L2 Configuration → SNMP → Trap Target Host Settings.



**Figure 4-18 Configure SNMP Trap Target Host** 

- 2. Enable SNMP Trap.
- 3. Click Add to add an SNMP trap target host.

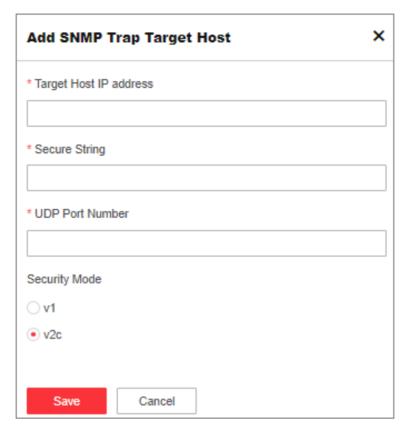


Figure 4-19 Add SNMP Trap Target Host

1) Set the parameters as required.

#### **Target Host IP address**

Specifies the IP address of the destination host (usually an NMS that can parse Trap and Inform messages) for receiving SNMP alarms. The IP address cannot be a broadcast or multicast IP address.

#### **Secure String**

Specifies the security word used for authentication or authorization. No more than 32 characters are allowed.

- Authentication: The security string is used to verify the identity of the device that sends
  Trap messages. The NMS can determine whether a Trap message comes from a known
  and trusted device by checking the security string.
- Authorization: The security string is used to determine which device has the permission to send Trap messages. Only devices with a valid security string can send Trap messages to the NMS.



In SNMPv1 or SNMPv2c mode, you are advised to set the security string to any community name. Otherwise, SNMP Trap messages may fail to be sent.

#### **UDP Port Number**

Specifies the destination port of SNMP Trap messages.

#### **Security Mode**

Specifies Security Mode to SNMPv1 (v1) or SNMPv2c (v2c).

- 2) Click Save.
- 4. Click Save.
- **5. Optional:** View the details about of existing SNMP trap target hosts. Alternatively, edit or delete the desired target host in the SNMP trap target host list.

## 4.6 LLDP Configuration

Link Layer Discovery Protocol (LLDP) is a layer 2 neighbor discovery protocol that allows devices to advertise device information to their directly connected peers/neighbors. With LLDP enabled, network devices can send LLDP data units (LLDPDUs) to inform other devices of their status. LLDP helps to draw network topology and detect improper configurations in a network.

#### **Steps**

- 1. Go to L2 Configuration → LLDP.
- 2. Enable or disable LLDP.



Figure 4-20 Configure LLDP

**i** Note

After LLDP is enabled, network devices can discover each other, facilitating network topology drawing.

**3. Optional:** View the local port(s), peer device(s), IP and MAC addresses of peer device(s), and peer port(s) in the **Neighbor Information** list.

# 4.7 Security Configuration

### 4.7.1 DHCP Snooping Configuration

DHCP Snooping is a security technology used on Layer 2 switches to prevent unauthorized DHCP servers from accessing the network. Preventing untrusted hosts from becoming DHCP servers, DHCP Snooping works as a protection from man-in-the-middle attacks. After DHCP Snooping is enabled, you can set the port connected to an authorized DHCP server as a trusted port so that DHCP response packets received on the trusted port are forwarded while DHCP response packets received on the untrusted port are discarded.

#### **Steps**

1. Go to Security → DHCP Snooping.

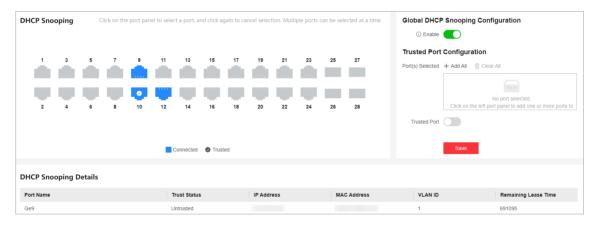


Figure 4-21 Configure DHCP Snooping

- 2. In Global DHCP Snooping Configuration, toggle on Enable to globally enable DHCP Snooping.
- 3. Select the desired port(s) on the port panel.



You can also click + Add All or declar All on the right to batch select or deselect all ports.

- **4.** Enable **Trusted Port** to configure the selected port(s) as trusted port(s).
- 5. Click Save.
- **6. Optional:** View the trust status, IP address, MAC address, VLAN ID, and remaining lease time of ports in the **DHCP Snooping Details** list.

# Smart Managed Switch Web User Manual



For some devices, you can only view the trust status of each port in the **Port Trust Status** list. Please refer to the actual situation.

### 4.7.2 ACL Configuration

An Access Control List (ACL) is a set of rules used to control user access to a network device or resource. An ACL matches packets against the rules it contains to filter packets. One or more rules describe the packet matching conditions, such as the source address, destination address, and port number of a packet. For packets that match the ACL rules configured on a device, the device forwards or discards these packets according to the specified conditions.

ACLs are classified into numbered ACLs and named ACLs. Numbered ACLs are classified into basic ACLs, advanced ACLs, and Layer 2 ACLs. These ACLs have different number ranges.

- For a basic ACL, the ACL number ranges from 2000 to 2999.
- For an advanced ACL, the ACL number ranges from 3000 to 3999.
- For a layer 2 ACL, the ACL number ranges from 4000 to 4999.

# **i**Note

- A basic ACL filters packets based on the source IP address, an advanced ACL filters packets based on source and destination IP addresses, while a layer 2 ACL filters packets based on source and destination MAC addresses.
- Currently, only advanced or layer 2 ACLs can be configured. A total of 64 advanced and layer 2
   ACLs are allowed.

# **Configure Advanced ACL**

#### Steps

- 1. Go to Security → ACL → IPv4 ACL.
- 2. Click Add.

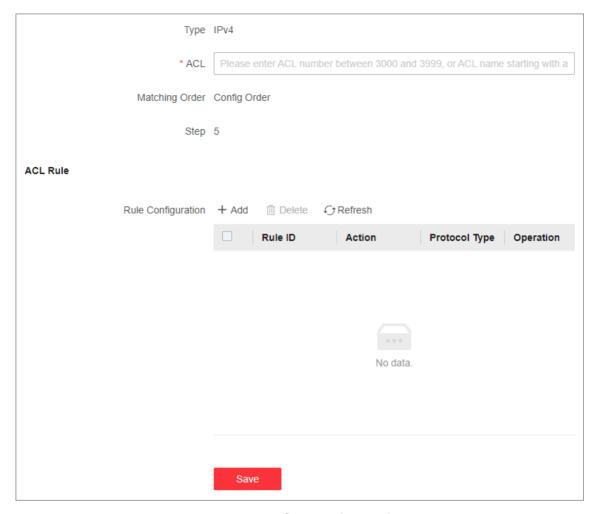


Figure 4-22 Configure Advanced ACL

3. Set the parameters as required to add an advanced ACL.

#### **ACL**

Specifies the ACL number or ACL name. The ACL number ranges from 3000 to 3999. The ACL name should contain 1 to 32 characters and start with a-z or A-Z. Entering 'all' (case insensitive) is not allowed.

#### **Matching Order**

The matching order of ACL rules is **Config Order** by default, which is unconfigurable. The system matches packets against ACL rules in ascending order of rule IDs. The rule with the smallest ID is processed first.

#### Step

A step is an increment between neighboring rule IDs automatically allocated by the system. The rule ID must be an integer. For example, if an ACL contains rule 5 and rule 13, and the default step is 5, the system automatically allocates 15 as the ID of a new rule (because 15 is

greater than 13 and is the minimum multiple of 5) when the new rule is added to this ACL. The step of ACL rules is **5** by default, which is unconfigurable.

- 4. Click Save.
- 5. Optional: Configure rule(s) for the new advanced ACL.
  - a. In ACL Rule, click Add.

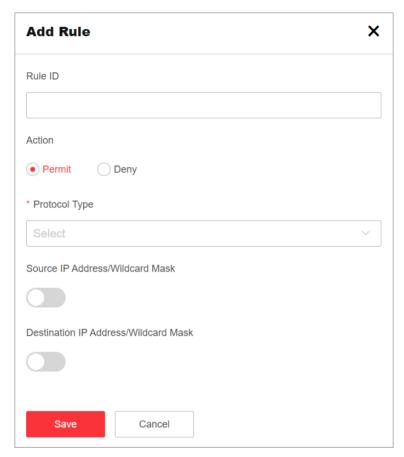


Figure 4-23 Add ACL Rule(s)

b. Set the parameters as required.

**Table 4-1 ACL Rule Parameters** 

Parameter	Description
Rule ID	Specifies the ID of an ACL rule. The value ranges from 1 to 65535.
Action	Specifies the action of an ACL rule to <b>Permit</b> or <b>Deny</b> .
	<ul><li>Permit: The system forwards matched packets.</li><li>Deny: The system discards matched packets.</li></ul>

Parameter	Description
Protocol Type	Specifies the protocol type of an ACL rule. Protocol numbers 1 to 255 correspond to different protocol types. Specific enumerations: tcp(6), udp(17), icmp(1), igmp(2), ospf(89), ipinip(4), gre(47).
Source IP Address/ Wildcard Mask	The source IPv4 address and wildcard mask need to be set if <b>Source IP Address/Wildcard Mask</b> is enabled.
Source IP Address	Specifies the source IPv4 address of an ACL rule.
Wildcard Mask	Specifies the wildcard mask of the source IPv4 address of an ACL rule. The wildcard mask is an inverse mask, for example, 192.168.1.1/0.0.0.255 takes effect as 192.168.1.0/0.0.0.255.
Destination IP Address/Wildcard Mask	The destination IPv4 address and wildcard mask need to be set if <b>Destination IP Address/Wildcard Mask</b> is enabled.
<b>Destination IP Address</b>	Specifies the destination IPv4 address of an ACL rule.
Wildcard Mask	Specifies the wildcard mask of the destination IPv4 address of an ACL rule. The wildcard mask is an inverse mask, for example, 192.168.1.1/0.0.0.255 takes effect as 192.168.1.0/0.0.0.255.

c. Click Save.

# **Configure Layer 2 ACL**

## Steps

- 1. Go to Security → ACL → Layer 2 ACL .
- 2. Click Add.

d. View, edit, or delete the configured ACL rule(s) in the ACL rule list.

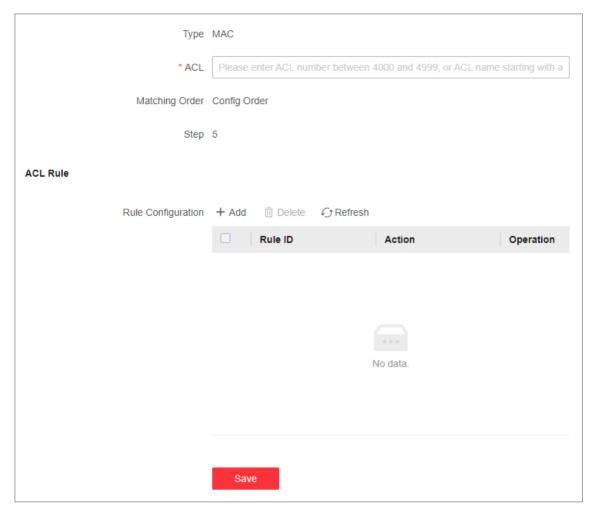


Figure 4-24 Configure Layer 2 ACL

3. Set the parameters as required to add an advanced ACL.

#### ACL

Specifies the ACL number or ACL name. The ACL number ranges from 4000 to 4999. The ACL name should contain 1 to 32 characters and start with a-z or A-Z. Entering 'all' (case insensitive) is not allowed.

#### **Matching Order**

The matching order of ACL rules is **Config Order** by default, which is unconfigurable. The system matches packets against ACL rules in ascending order of rule IDs. The rule with the smallest ID is processed first.

#### Step

A step is an increment between neighboring rule IDs automatically allocated by the system. The rule ID must be an integer. For example, if an ACL contains rule 5 and rule 13, and the default step is 5, the system automatically allocates 15 as the ID of a new rule (because 15 is

greater than 13 and is the minimum multiple of 5) when the new rule is added to this ACL. The step of ACL rules is **5** by default, which is unconfigurable.

- 4. Click Save.
- 5. Optional: Configure rule(s) for the new layer 2 ACL.
  - a. In ACL Rule, click Add.

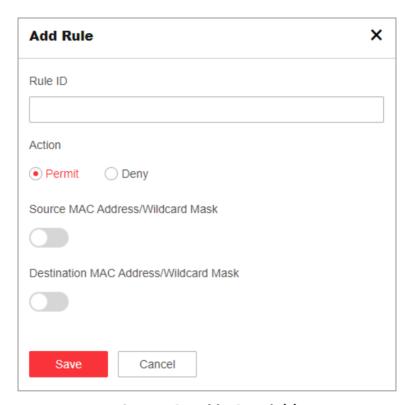


Figure 4-25 Add ACL Rule(s)

b. Set the parameters as required.

**Table 4-2 ACL Rule Parameters** 

Parameter	Description
Rule ID	Specifies the ID of an ACL rule. The value ranges from 1 to 65535.
Action	Specifies the action of an ACL rule to <b>Permit</b> or <b>Deny</b> .  - <b>Permit</b> : The system forwards matched packets.  - <b>Deny</b> : The system discards matched packets.
Protocol Type	Specifies the protocol type of an ACL rule. Protocol numbers 1 to 255 correspond to different protocol types. Specific enumerations: tcp(6), udp(17), icmp(1), igmp(2), ospf(89), ipinip(4), gre(47).
Source MAC Address/ Wildcard Mask	The source MAC address and wildcard mask need to be set if Source MAC Address/Wildcard Mask is enabled.

Parameter	Description
Source MAC Address	Specifies the source MAC address of an ACL rule.
Wildcard Mask	Specifies the wildcard mask of the source IPv4 address of an ACL rule. The wildcard mask is an inverse mask, for example, 98-f1-12-0a-e9-1c/00-00-00-00-00-FF takes effect as 98-f1-12-0a-e9-00/00-00-00-00-FF.
Destination MAC Address/Wildcard Mask	The destination MAC address and wildcard mask need to be set if <b>Destination MAC Address/Wildcard Mask</b> is enabled.
Destination MAC Address	Specifies the destination MAC address of an ACL rule.
Wildcard Mask	Specifies the wildcard mask of the destination IPv4 address of an ACL rule. The wildcard mask is an inverse mask, for example, 98-f1-12-0a-e9-1c/00-00-00-00-00-FF takes effect as 98-f1-12-0a-e9-00/00-00-00-00-FF.

- c. Click Save.
- d. View, edit, or delete the configured ACL rule(s) in the ACL rule list.

## **Configure Port ACL Application**

Port ACL application refers to applying ACL rules to the selected port(s). ACL rules are used to filter packets in a certain direction on a port. Packets that match the ACL rules are permitted or denied according to the action defined in rules, while packets that do not match any ACL rules are processed according to the default action.

#### **Steps**

1. Go to Security → ACL → Port ACL Application .



Figure 4-26 Configure Port ACL Application

2. Select one or more ports to which ACL rules are to be applied on the port panel.

iNote
You can also click + Add All or Gear All on the right to batch select or deselect all ports.

- 3. Enable ACL Application.
- **4.** Set the parameters as required.

#### Direction

Specifies the direction in which the ACL rules are applied to filter packets on a port. The default value is **Inbound**, which is unconfigurable.

#### **Rule Type**

Specifies the rule type to IPv4 ACL or Layer 2 ACL.

#### **ACL**

Specifies an existing numbered or named IPv4 ACL or Layer 2 ACL.

5. Click Save.

The ports to which ACL rules have been applied are displayed on the port panel.

**6. Optional:** View details about the ports to which ACL rules have been applied in the **Port ACL Application Details** list.

### 4.7.3 ARP Gateway Protection Configuration

You can configure ARP gateway protection on ports not connected to a gateway to prevent gateway spoofing attacks. Upon receiving an ARP packet, the port checks whether the source IP address of the ARP packet is the same as that of any protected gateway. If yes, the packet is considered invalid and discarded. If not, the packet is considered valid and processed correctly.

#### Steps

1. Go to Security → ARP Gateway Protection .



Figure 4-27 Configure ARP Gateway Protection

- 2. Set Gateway IP Address.
- **3.** Select one or more desired ports on the port panel.

**i** Note

You can also click + Add All or declar All on the right to batch select or deselect all ports.

- 4. Click Save.
  - You can repeat the preceding operations to configure multiple ARP entries.
  - Multiple ARP entries can be configured for one port.
- 5. Optional: View or delete configured ARP entries in the ARP Entries list.

## 4.7.4 IPSG Configuration

IP Source Guard (IPSG) checks IP packets received on Layer 2 interfaces against a binding table that contains the bindings of source IP addresses, source MAC addresses, VLANs, and inbound interfaces. Only the packets matching the binding table are forwarded, and other packets are considered as attack packets and discarded.

## **Configure Binding Entry**

IPSG binding entries include dynamic entries and static entries. Dynamic entries can be dynamically learned by DHCP snooping: Existing DHCP Snooping entries will be automatically bound to IPSG after source address check is enabled on a port. Static entries need to be manually configured.

#### **Steps**

- 1. Go to Security → IP Source Guard → Binding Entry.
- 2. Click Add.

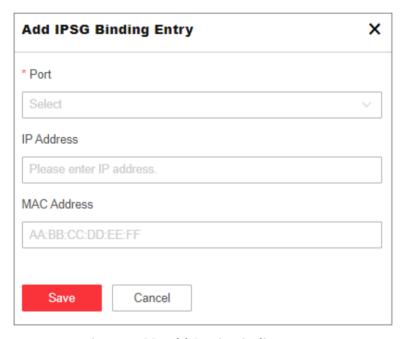


Figure 4-28 Add Static Binding Entry

- 3. Set Port, IP Address, and/or MAC Address as required.
- 4. Click Save.
- **5. Optional:** Set the search criteria such as **Port**, **IP Address/MAC Address**, or **Entry Type** to search the desired binding entry, or delete a binding entry in the list below.



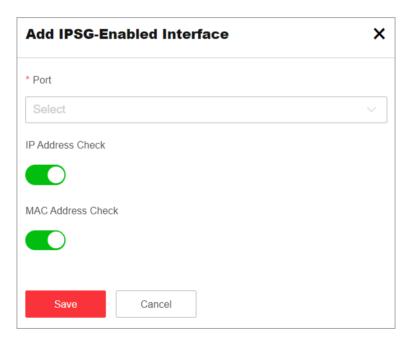
Figure 4-29 Search or Delete Binding Entry

# **Configure Source Address Check**

IPSG filters packets received on Layer 2 interfaces against IP addresses and/or MAC addresses in dynamic or static binding entries. These entries take effect only when source address check is enabled. Otherwise, all packets will be forwarded.

#### **Steps**

- 1. Go to Security → IP Source Guard → Source Address Check.
- 2. Click Add.



**Figure 4-30 Configure IPSG Source Address Check** 

- 3. Select a desired port.
- 4. Enable IP Address Check and/or MAC Address Check as required.

- If only **IP Address Check** is enabled, packets are filtered against source IP addresses. Only packets whose source IP address matches any binding entry are forwarded.
- If only **MAC Address Check** is enabled, packets are filtered against source MAC addresses. Only packets whose source MAC address matches any binding entry are forwarded.
- If both IP Address Check and MAC Address Check are enabled, packets are filtered against both source IP address and source MAC address. Only packets whose source IP and MAC addresses simultaneously match any binding entry are forwarded.
- 5. Click Save.
- 6. Optional: View, edit or delete the ports configured with source address check in the list below.

# 4.8 Loop Prevention Configuration

### 4.8.1 STP Configuration

Spanning Tree Protocol (STP) is a layer-2 link management protocol that provides path redundancy and prevents loops in a network topology. STP uses a spanning-tree algorithm to select one switch as the root of a spanning tree, and determines the network topology by transmitting Bridge Protocol Data Unit (BPDU) packets between devices, helping to create a stable network.

#### **Steps**

1. Go to L2 Configuration → STP.



Figure 4-31 Configure STP

- 2. In Global STP Configuration, enable STP.
- 3. Set the parameters as required.

**Table 4-3 STP Parameters** 

Parameter	Description
Bridge Priority	<ul> <li>The value ranges from 0 to 61440, in an increment of 4096. The default value is 32768. Valid values are 0, 4096, 8192, 12288, 16384,, and 61440.</li> <li>The smaller the value, the higher the bridge priority of a switch. A switch with higher bridge priority is more likely to become the root bridge.</li> </ul>
Hello Time	The interval between each BPDU that is sent on a port, which is used for port link diagnosis. The value ranges from 1 to 10 seconds. The default value is 2 seconds.
Max. Aging Time	The maximum length of time interval that a STP-enabled switch port saves its configuration BPDU information. The value ranges from 6 to 40 seconds. The default value is 20 seconds.  I Note  The Max aging time must most the following conditions: 2 x (Hollowing cond
	The Max. aging time must meet the following conditions: $2 \times$ (Hello Time + 1) $\leq$ Max. Aging Time $\leq$ 2 $\times$ (Forwarding Delay – 1)
Forwarding Delay	The time interval that is spent in the listening and learning state when the topology changes. The value ranges from 4 to 30 seconds. The default value is 15 seconds.

- 4. Click Save.
- **5. Optional:** Click **Port Status** or **STP Status** to view the STP status of each port or global STP configuration.

 $\bigcap$ iNote

- The **Port Status** information includes the port name, path cost, port role, and port status.
- The **STP Status** information includes the bridge ID, root bridge ID, as well as hello time, Max. aging time, and forwarding delay of the root bridge.

# 4.8.2 ERPS Configuration

By selectively blocking redundant links, Ethernet Ring Protection Switching (ERPS) is a protocol used to prevent broadcast storms and implement fast switchover on a network where loops occur, which effectively ensures uninterrupted communication and network reliability.

#### **Steps**

1. Go to L2 Configuration → ERPS .



Figure 4-32 Configure ERPS

2. In Global ERPS Configuration, enable ERPS.

ERPS and STP cannot be configured simultaneously.

3. In Port ERPS Configuration, set Port 1, Port 2, and their roles respectively.

#### **Owner**

The primary node in an ERPS ring. An owner port is responsible for blocking and unblocking traffic over the Ring Protection Link (RPL) to prevent loops. An ERPS ring has only one owner port.

### Neighbor

The neighbor node in an ERPS ring. A neighbor port is directly connected to an owner port. Both the owner port and neighbor port(s) are blocked in normal situations to prevent loops.

#### Common

Common ports refer to ring ports other than the owner and neighbor ports. A common port monitors the status of a directly-connected ERPS link and sends RAPS PDUs to notify the other ports of its link status changes.



- Port 1 and port 2 should be different ports.
- ERPS configuration is not supported by member ports in an aggregation group.
- The roles of port 1 and port 2 cannot all be owner or neighbor, or cannot be owner and neighbor simultaneously.
- 4. Set other parameters as required.

**Table 4-4 ERPS Parameters** 

Parameter	Description
Control VLAN	A control VLAN is configured in an ERPS ring to transmit RAPS PDUs. After a port is added to an ERPS ring configured with a control VLAN, the port is automatically added to this control VLAN. Different ERPS rings must use different control VLANs.  The value ranges from 2 to 4094.
Packet Level	Level of RAPS PDUs. The value ranges from 0 to 7.

# Smart Managed Switch Web User Manual

Parameter	Description
	A node does not process RAPS PDUs with a higher level than its own.
Guard Timer	This timer is started after the port detects that a faulty link is recovered to prevent unnecessary network flapping caused by message residue due to network forwarding delay.  The value ranges from 10 to 2000 milliseconds.
Hold-off Timer	This timer is started after the port detects a faulty link. If a fault persists after the Hold-off timer expires, this fault will be reported. The Hold-off timer affects fault reporting speed and link switchover performance when a fault occurs.  The value ranges from 0 to 10000 milliseconds.
WTR Timer	If the RPL owner port is blocked due to a link fault, the port may not be Up immediately after the link is recovered. Blocking the RPL owner port may cause network flapping. To prevent this problem, the node where the RPL owner port is located starts the Wait to Restore (WTR) timer after receiving RAPS PDUs to avoid frequent network flapping caused by intermittent faulty links on the ring network.  The value ranges from 1 to 12 minutes.

<sup>5.</sup> Click Save.

**<sup>6.</sup> Optional:** View the ERPS node status and port status in the **ERPS Status** list.

# **Chapter 5 System Management**

# 5.1 Time Synchronization

#### Steps

- 1. Go to System Management → Time Configuration .
- 2. Set Time Zone.
- 3. Set Time Sync Mode.
  - Manually: Manually set the date and time, or check **Sync with Computer Time** to synchronize the system date and time.



Figure 5-1 Configure Time Manually

- With NTP Server: Enter the NTP server address, port number, and time sync interval for automatic time synchronization.

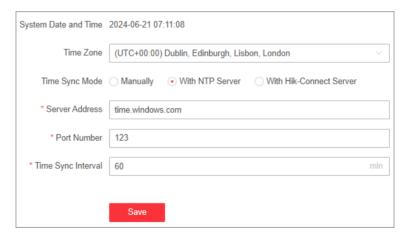


Figure 5-2 Configure Time with NTP Server

- With Hik-Connect Server: Use the Hik-Connect server for automatic time calibration and synchronization. You do not need to configure any parameters.



Figure 5-3 Configure Time with Hik-Connect Server



Some device models do not support time synchronization with the NTP server. Please refer to the actual situation.

4. Click Save.

# **5.2 System Maintenance**

Go to **System Management** → **System Maintenance** to restart, upgrade, back up, or reset the device.

#### **Restart Device**



Figure 5-4 Restart

In Restart, click Restart to remotely restart the switch.



You will enter the login page automatically after the device is restarted.

# **Upgrade Device**

Upload an upgrade file to upgrade the switch.



Figure 5-5 Upgrade

- 1. In **Upgrade**, click to select an upgrade patch file.
- 2. Click Upgrade.



- If upgrading failed or the device cannot function, please contact our technical support engineers.
- The device will restart automatically to enter the login page after upgrade is completed.

### **Back Up Device**

Export the configuration file for local backup.



Figure 5-6 Back Up

- 1. In **Backup**, click **Export** to export the configuration file containing device parameters.
- 2. Set a password and confirm the password for file encryption.



Remember the password as it is required when importing device parameters.

3. Click OK.

#### **Reset Device**

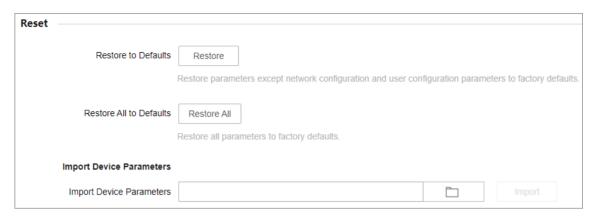


Figure 5-7 Reset

- Restore to Defaults: Click Restore to restore parameters except network configuration and user configuration parameters to factory defaults.
- Restore All to Defaults: Click Restore All to restore all parameters to factory defaults.



- The device parameters cannot be recovered once being restored to factory defaults.
- The device will restart automatically after being restored to factory defaults.
- Import Device Parameters: Click to select the configuration file containing device parameters, click Import, enter the password for file decryption, and then click **OK** to import the configuration file for fast device configuration.

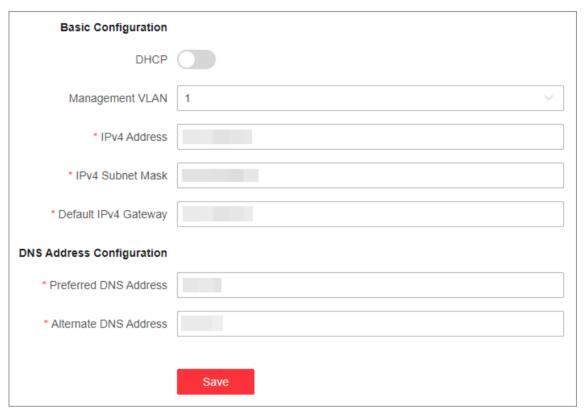


The device will restart automatically to enter the login page after the configuration file is imported.

# **5.3 Network Configuration**

You can click on the home page to check Hik-Connect connection status, or go to **System**Management → Network Configuration for network configuration, cloud platform configuration, and SADP configuration.

# **Network Configuration**



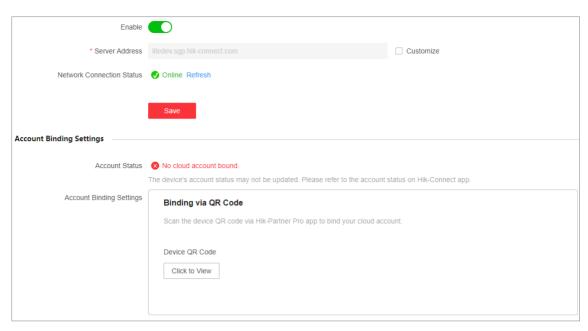
**Figure 5-8 Configure Network** 

Select a management VLAN, and set the IPv4 address, IPv4 subnet mask, default IPv4 gateway, preferred DNS address, and alternate DNS address as required, or enable **DHCP** for automatic IP address assignment.

## **Cloud Platform Configuration**

If the device is displayed as offline when you add it to Hik-Partner Pro, you need to modify the DNS server address and configure Hik-Connect parameters.

Go to **System Management** → **Network Configuration** → **Cloud Platform Configuration** , and ensure that Hik-Connect is enabled. You can also check the operation code, and bind the device to your cloud account on Hik-Partner Pro app.



**Figure 5-9 Configure Cloud Platform** 



It takes several minutes for reconnecting to Hik-Connect service.

# **SADP Configuration**

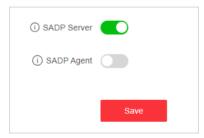


Figure 5-10 Configure SADP

Enable SADP Server or SADP Agent as required.



- After SADP server is enabled, devices supporting SADP can be searched and information about the devices is displayed.
- After SADP agent is enabled, query requests are sent to the LAN periodically (every minute) for network topology drawing.

#### **Remote Management**

Go to **System Management** → **Network Configuration** → **Remote Management** for remote device management via HTTP or HTTPS.

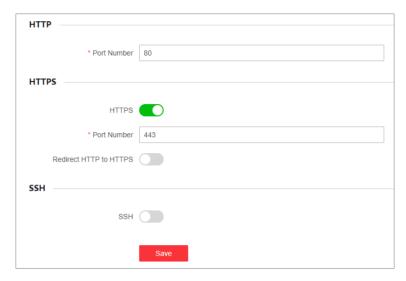


Figure 5-11 Manage Device Remotely

HTTP: Set Port Number and click Save.



The HTTP port number should be an integer between 2000 and 65535, or 80 by default.

• HTTPS: Set the parameters as required and click Save.

#### **HTTPS**

Enable or disable HTTPS.

#### **Port Number**

If HTTPS is enabled, set the HTTPS port number.



The HTTPS port number should be an integer between 2000 to 65535, or 443 by default.

#### **Redirect HTTP to HTTPS**

Enable or disable Redirect HTTP to HTTPS.



If **Redirect HTTP to HTTPS** is enabled, traffic accessed through port 80 will be automatically redirected to port 443.

• SSH: SSH is used for fault locating by technical support, and is not available to users.

# **5.4 Network Diagnosis**

Ping is a function that helps to diagnose network connectivity and quickly locate network faults.

#### **Steps**

1. Click Network Monitoring → Ping.



Figure 5-12 Ping

- 2. Enter a network server address in the IPv4 address field.
- 3. Click Ping.

**i**Note

The network diagnosis result is displayed in the Ping Result area.

# 5.5 Log Management

System operation logs can be searched and exported for backup.

#### Steps

1. Go to System Management → System Maintenance → Log Management.

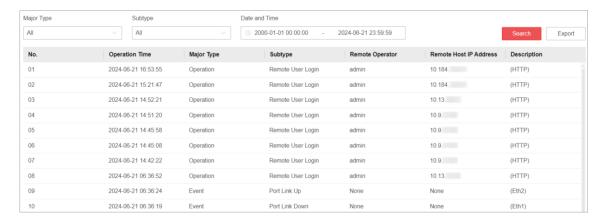


Figure 5-13 Manage Logs

- 2. Set search conditions, including Major Type, Subtype, and Date and Time.
- 3. Click Search.

iNote

A maximum of 1024 search results can be displayed. Please narrow down the search scope if there are too many search results.

4. Optional: Click Export to export all the search results.

**i**Note

Logs can be exported as a TXT file. A prompt will pop up after logs are exported successfully.

## 5.6 Password Modification

Changing password periodically is a crucial step to ensure your device's security.

#### **Steps**

**1.** Click in the upper right corner of the web page.

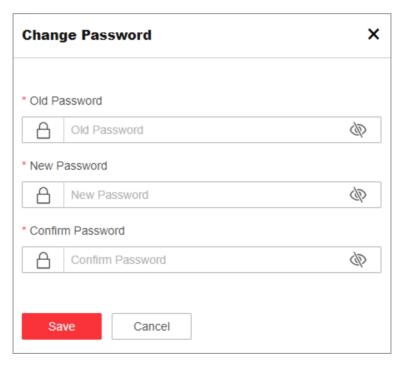


Figure 5-14 Change Password

2. Set Old Password, New Password, and Confirm Password in turn.

# Smart Managed Switch Web User Manual

# **i** Note

- The password should contain 8 to 16 characters, including at least two types of the following categories: uppercase letters, lowercase letters, digits, and special characters.
- The password cannot contain user name, '123', or 'admin' (case-insensitive), 4 or more consecutively increasing or decreasing digits (such as '1234' and '4321'), or 4 or more identical characters (such as '1111' and 'aaaa').
- The password cannot contain only 'hik', 'hkws', or 'hikvision' (case insensitive).
- The password cannot be a common risky password.
- 3. Click Save.

